

HYVE – the innovation company

# **How Emotion AI drives Innovation - a new era of how humans live together with machines**

2018/09/07, I4L 2018, Dr. Marco Maier



# DIGITAL

# SMART



# EMPATHIC

**A NEW ERA**  
**OF HOW**  
**HUMANS**  
**INTERACT WITH**  
**MACHINES**

**A NEW ERA**  
**OF HOW**  
**HUMANS**  
**COOPERATE WITH**  
**MACHINES**

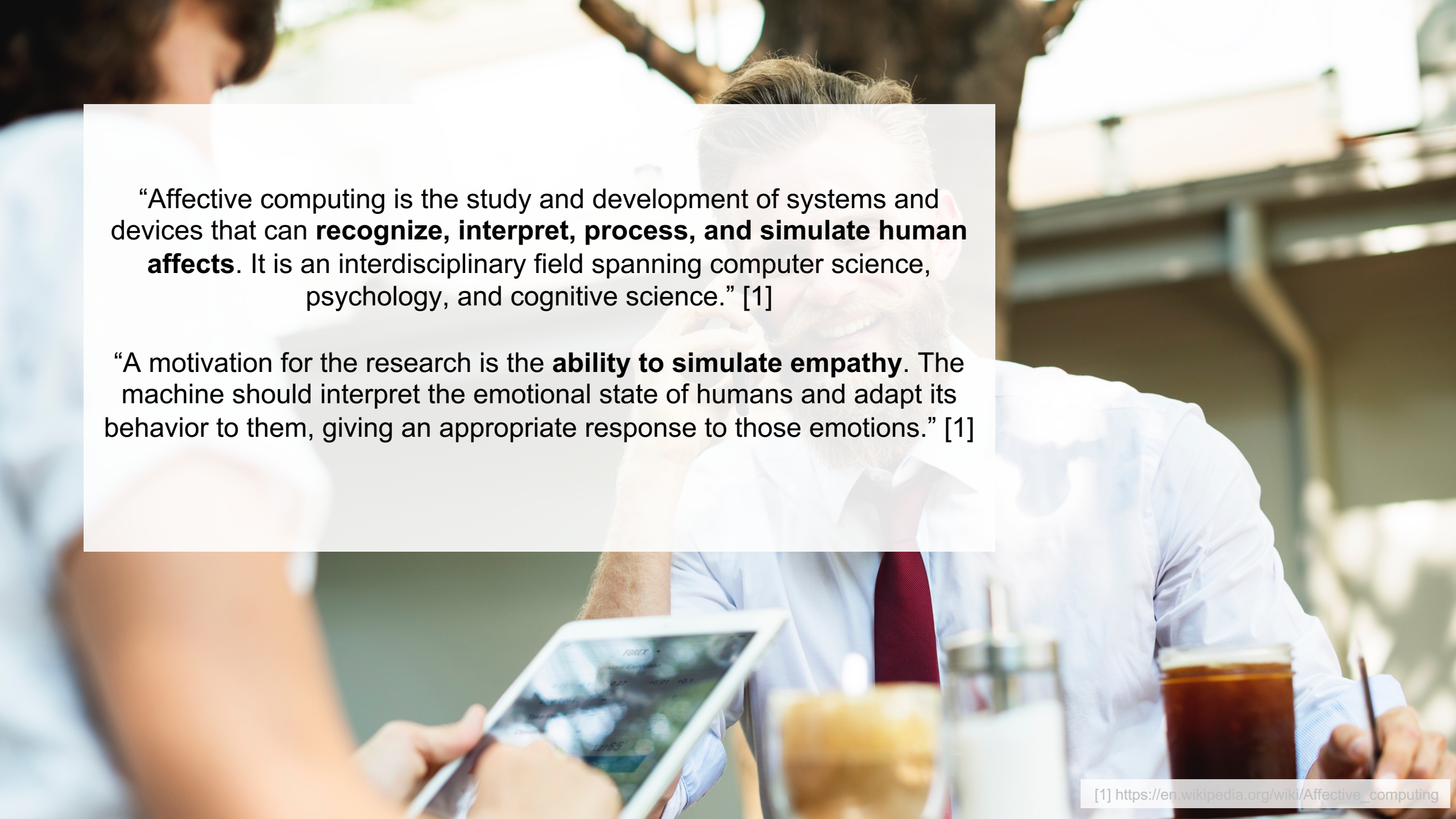
**A NEW ERA**  
**OF HOW**  
**HUMANS**  
**LIVE TOGETHER WITH**  
**MACHINES**



Imagine a world with emotionally intelligent machines, a world where products and robots know how you feel.

**Emotion AI researchers and companies aim to build a living environment that responds to human emotions and affective states in order to improve and facilitate people's life.**



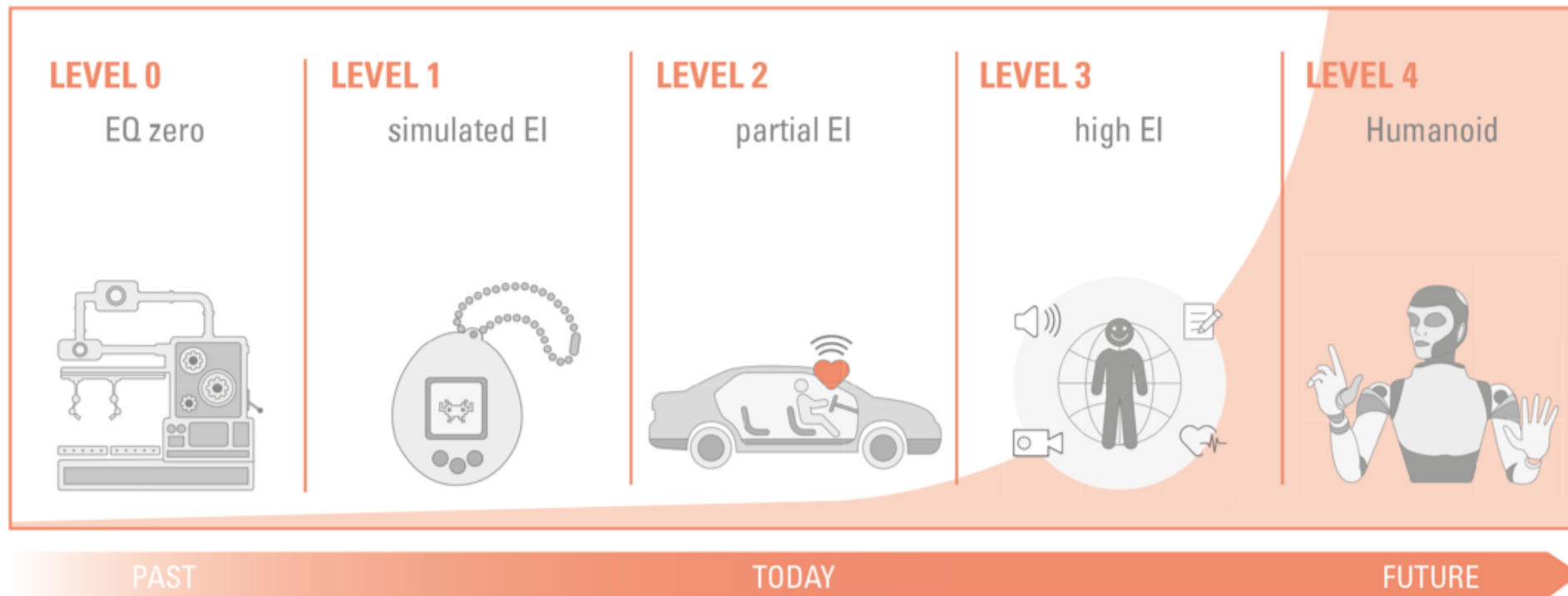
A man with a beard, wearing a white shirt and a red tie, is sitting at a table outdoors. He is looking at a tablet computer held by someone else. On the table, there are two glasses of iced coffee. The background is slightly blurred, showing other people and outdoor structures.

“Affective computing is the study and development of systems and devices that can **recognize, interpret, process, and simulate human affects**. It is an interdisciplinary field spanning computer science, psychology, and cognitive science.” [1]

“A motivation for the research is the **ability to simulate empathy**. The machine should interpret the emotional state of humans and adapt its behavior to them, giving an appropriate response to those emotions.” [1]

## We are entering the age of emotion tracking and affective computing

## THE FOUR LEVELS OF EMOTIONAL INTELLIGENCE (EI) OF MACHINES



**AI will contribute 12.8 Trillion EUR** to the global economy by 2030 (**14% increase** on today's **global GDP**).\*

Expected revenue in the emotion detection and recognition (EDR) market to grow from **USD 6.72 Billion** in **2016** to **USD 36.07 Billion** by **2021**.\*\*

\* PwC Sizing the price – what's the real value of AI for your business. June 2017.

\*\* Emotion Detection and Recognition Market by Technology (Bio-Sensor, NLP, Machine Learning), Software Tool (Facial Expression, Voice Recognition), Service, Application Area, End User, And Region - Global Forecast to 2021", published by MarketsandMarkets.



### Human Data

Various kinds and sources of data,  
e.g. physiological, video, text

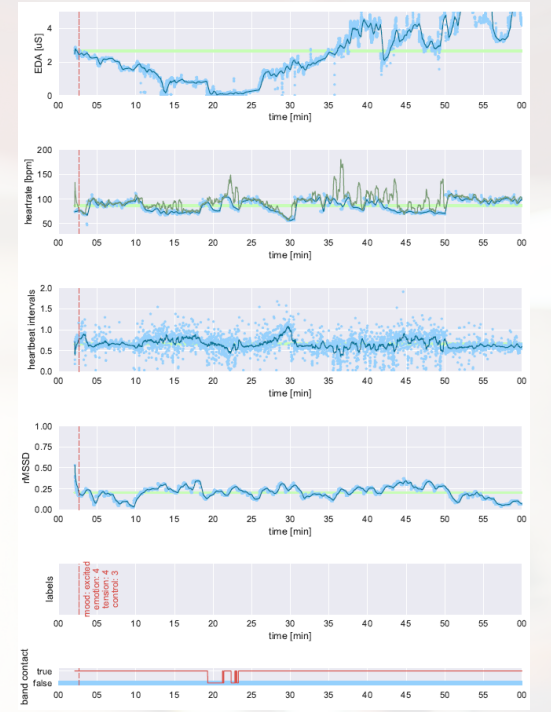
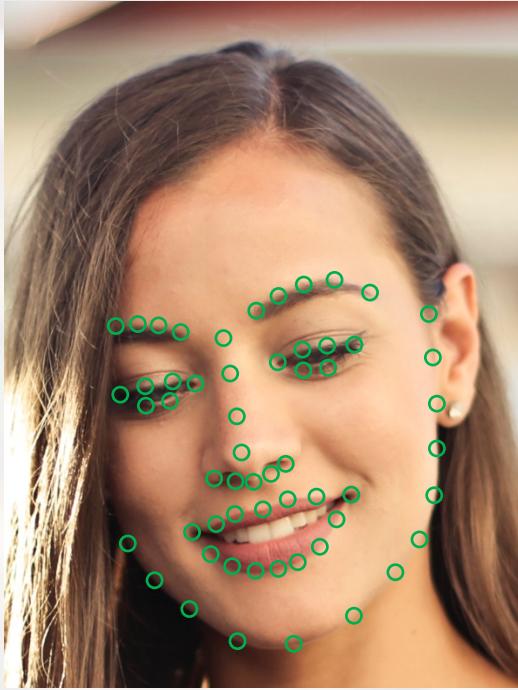
### Emotion AI

Emotion detection and recognition  
algorithms powered by affective computing

### Empathic Environment

Products, services & experiences  
enabled to be empathic







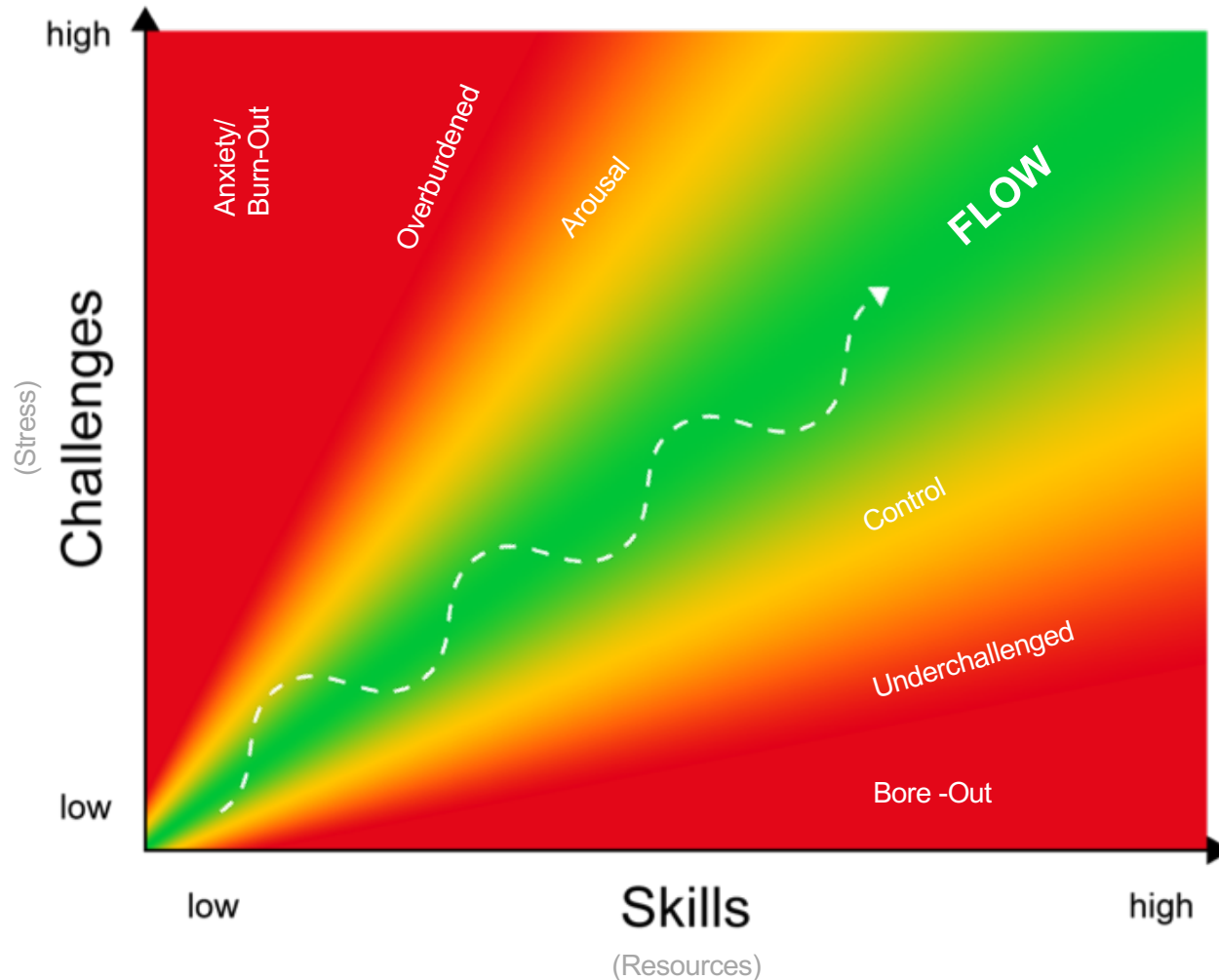
## INTERPRETATION CONFUSION

ANALYZING VIDEO FROM  
EXPRESSIONS AND  
CODES THEN PROGRESS  
SUBSEQUENT  
ANALYSIS OF THE VIDEO

## ENGAGEMENT

ANALYZING FACIAL CODING TRACKS  
EXPRESSIONS AND  
CODES THEM - 296239802  
52304923040  
23490 23049 884PK3  
2342

# There's more than “happy” and “sad”...



The more **FLOW** the better the...

...evaluation of an **experience**

...**health status** and **physical performance**

...**working** and **mental productivity**

*Flow is the mental state in which a person performs an activity in a feeling of energized focus, full involvement, and enjoyment in the process of the activity. It is the “optimal experience” in that one gets to a level of high gratification from the experience. (Csikszentmihalyi, Mihaly (1990). Flow: The Psychology of Optimal Experience. New York: Harper and Row.)*



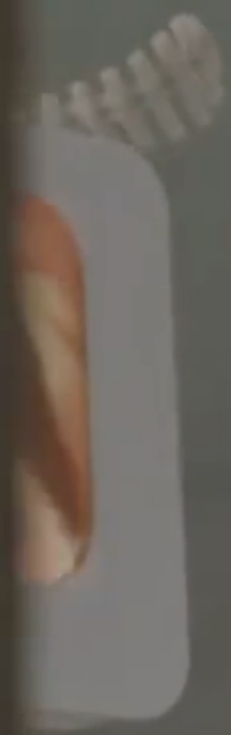


**LENZERHEIDE**









to create a new generation of robots  
that we call "Artificial Creatures".



## Who to contact

If you have any questions regarding TAWNY or AI at HYVE in general, do not hesitate to ask!



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